

YOUR OPINION MATTERS

JULY - SEPTEMBER 2022



★ **100%** ★
EXTREMELY SATISFIED

**Overall Impression
of Day Services**

100%

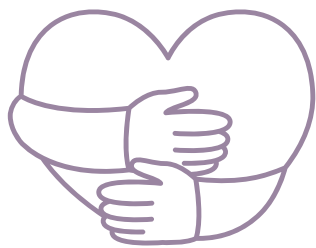
**Cleanliness of the
Sir Tom Cowie Centre**
Extremely Satisfied

92%

Overall Impression of Catering
Extremely Satisfied

100%

Overall Communication
Extremely Satisfied



**Overall Impression
of Care**

100%
EXTREMELY SATISFIED

“All Excellent. No change needed.”

“Everything is excellent. Just wish it could be longer.”

“Nothing but perfect.”

“Lovely Staff. The hospice provided excellent care, personal and confidential. I shall miss Fridays.”

COMPLEMENTARY THERAPY

"My treatment today was a lovely relaxing time. Just what I needed after a stressful time."

"A wonderful experience I felt relaxed and enjoyed some me time. Feel able to go home to my care role in a positive way."

Willow Burn

Day Services

Sir Tom Cowie Health & Wellbeing Centre