

YOUR OPINION MATTERS

OCT 2025 - DEC 2025



Willow Burn

Day Services

Sir Tom Cowie Health & Wellbeing Centre

★ **100%** ★

EXTREMELY SATISFIED

**Overall Impression
of Day Services**

100%

**Cleanliness of the
Sir Tom Cowie Centre
Extremely Satisfied**

45%

**Overall Impression of Catering
Extremely Satisfied**
55% Satisfied

85%

**Overall Communication
Extremely Satisfied**
15% Satisfied



**Positive Experience
of Care**

92%
**EXTREMELY
SATISFIED**

8% Satisfied

COMPLEMENTARY THERAPY

I always look forward to these sessions as I know I always feel so much benefit during and after them.

So relaxing to have a break and be pampered. Lovely room, lovely relaxing music. Love it!

The therapist is excellent, reassuring and friendly manner. Reiki was very beneficial.

“Excellent Staff, brilliant comfortable Day Centre. Love coming here.”

“You have a wonderful place for people to forget their worries.”

“Staff all cheery, efficient and helpful. Always ready to help and listen.”

“Staff very friendly all departments.”

“Day services very helpful. Sharon and girls so good at dealing with us to help.”