

# YOUR OPINION MATTERS

JANUARY 2023 - MARCH 2023



★ **100%** ★  
**EXTREMELY SATISFIED**

Overall Impression  
of Day Services



**100%**

**Cleanliness of the  
Sir Tom Cowie Centre**  
Extremely Satisfied

**69%**

**Overall Impression of Catering**  
Extremely Satisfied

**100%**

**Overall Communication**  
Extremely Satisfied



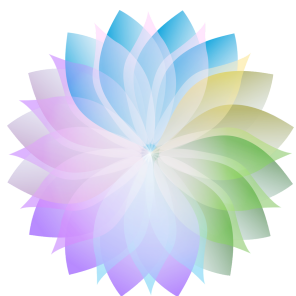
Overall Impression  
of Care

**85%**  
**EXTREMELY SATISFIED**  
15% SATISFIED

“ Staff and nurses give 100% and help and listen to your needs no matter how trivial things are. ”

“ My morning didn't start well, as soon as I got to the centre, a quick chat, then a lot of laughs. ”

“ Very Satisfied ”



## COMPLEMENTARY THERAPY

Therapist very understanding & explained what would happen with the treatment. Look forward to the next session

  
**Willow Burn**  
**Day Services**

Sir Tom Cowie Health & Wellbeing Centre