

YOUR OPINION MATTERS

OCT 2025 - DEC 2025



Willow Burn

Helen McArdle

In-Patient Wing

★ 100% ★

**EXTREMELY
SATISFIED**

**Overall Impression
of the Hospice**

100%

**Cleanliness of the
Hospice**

Extremely Satisfied

100%

**Overall Impression of
Catering**

Extremely Satisfied

100%

**Overall Communication
Extremely Satisfied**



**Overall Impression
of Care**

100%

EXTREMELY SATISFIED

“My dad is leaving tomorrow so I would like to say thank you on behalf of the family, you have made him well, we will be able to enjoy some quality time with him.”

“Sending our heartfelt thanks for the kindness and amazing care shown to O in her final days. We will be forever grateful that she was so well looked after in your wonderful facility.”

“The care you all provided was out of this world and we will never forget it.”

“You were all so kind and caring to my sister. You are all amazing.”

“Thank you for looking after our mother. You made her last days peaceful and I believe this helped her to pass over in peace. My and my families gratitude.”

“Thank you for the wonderful care you provided for our mam in her final days.”