

YOUR OPINION MATTERS

JULY 2023 - SEPTEMBER 2023

★ 100% ★

EXTREMELY SATISFIED

Overall Impression
of Day Services

100%

Cleanliness of the
Sir Tom Cowie Centre
Extremely Satisfied

100%

Overall Impression of Catering
Extremely Satisfied
18% Satisfied

90%

Overall Communication
Extremely Satisfied
10% Satisfied



Overall Impression
of Care

100%
EXTREMELY
SATISFIED

9% SATISFIED

COMPLEMENTARY THERAPY

“My treatment today was very good and relaxing. I felt much calmer and more focused afterwards. Wish I could start every week with a treatment like this.”

“Susan provides an essential and much appreciated therapy session, with a choice of therapies. She is considerate and calming professional and I am very grateful to have the opportunity to access her therapies.”

YOU SAID

We need air conditioning please

WE DID

A quote for air conditioning is currently being obtained.

“The Day Centre has been an integral part of my week, its informative, caring and sensitive and social.”

“Overall Service at day centre is 100% fantastic and very helpful and caring. I don't know what I would do without this service. Thank you.”

Willow Burn
Day Services

Sir Tom Cowie Health & Wellbeing Centre