

# ANNUAL REPORT

2021/2022

THE HELEN MCARDLE  
IN-PATIENT WING CARED FOR

91

PATIENTS AND THEIR FAMILIES

THE AVERAGE  
LENGTH OF STAY WAS  
10 DAYS



**INCOME** £1,243,859 **EXPENDITURE** £1,186,367

100%

**Overall Impression of the Hospice**

Extremely Satisfied

100%

**Overall Impression of Care**

Extremely Satisfied

## LIVING WELL

907 appointments were attended in Day Services by 51 patients and their families.



17,700 VOLUNTEERING HOURS

The Family Services and Bereavement Support team worked with 336 patients and their families throughout the year



The Willows Café generated £44,850.60 in income which equates to 23,605 cups of tea.

Staff and volunteers opened a new shop in Consett

**Willow Burn**  
Derwentside Hospice Care Foundation



**Treasuring Lives**

[www.willowburnhospice.org.uk](http://www.willowburnhospice.org.uk)

Willow Burn is a registered charity, number 519659 and registered as a company limited by guarantee in the name of Derwentside Hospice Care Foundation, number 2263960