


YOUR OPINION MATTERS

OCT 2024 - DEC 2024


Willow Burn
Helen McArdle
In-Patient Wing

★ **86%** ★

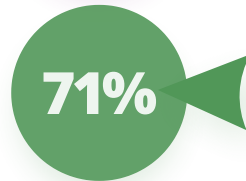
**EXTREMELY
SATISFIED**

14% Satisfied

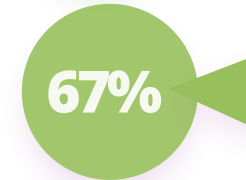
**Overall Impression
of the Hospice**



**Cleanliness of the
Hospice**
Extremely Satisfied
14% Satisfied



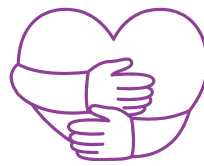
**Overall Impression of
Catering**
Extremely Satisfied
29% Satisfied



Overall Communication
Extremely Satisfied
31% Satisfied
2% Somewhat Satisfied



Light Up A Life 2024



**Overall Impression
of Care**

86%
EXTREMELY SATISFIED
14% Satisfied

“ Thank you to all taking care of our brother. ”

“ Big thank you for the care all of you showed our friend. The care and compassion you gave him during his stay with you is to be commended. It was second to none. ”

“ We cannot thank you enough for looking after my wonderful mum. Her final journey was most definitely eased, through your total dedication, care and support for which we are truly grateful. ”

“ Thank you for all of the care, kindness, support, coffee and scones! You are a fantastic team, doing a superb job. God bless and thank you all so much. ”

“ Thank you for all the wonderful way you have cared. We are unbelievably grateful to you all, he is leaving the Hospice stronger and happier and the whole family has benefited from his time with you. We couldn't have wished for a better outcome. ”