

YOUR OPINION MATTERS

JULY 2024 - SEPT 2024

Willow Burn

Day Services

Sir Tom Cowie Health & Wellbeing Centre

★ 100% ★

EXTREMELY SATISFIED

Overall Impression of Day Services

100%

Cleanliness of the Sir Tom Cowie Centre
Extremely Satisfied

88%

Overall Impression of Catering
Extremely Satisfied
12% Satisfied

100%

Overall Communication
Extremely Satisfied



Overall Impression of Care

100%
EXTREMELY SATISFIED

COMPLEMENTARY THERAPY

"Very relaxing foot massage. The air conditioning in the room now is also very beneficial on such a hot day."

"Complementary Therapy is essential as I live alone."

“Laughter really is the best medicine. You really are made for the job! It is seamless and your caring way is a credit to you.

Every time I hear the tai chi music, my senses bring me back to the relaxing you helped me achieve. Those sessions brought me peace when even inside me felt ill at ease. ”

“Attending the service feels like a soft warm blanket. Like a caring home. ”

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